

## CoCoA-5 - Support #1315

### Manual entry about reporting bugs?

18 Sep 2019 10:21 - John Abbott

<b>Status:</b>	Closed	<b>Start date:</b>	18 Sep 2019
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	John Abbott	<b>% Done:</b>	100%
<b>Category:</b>	Manual/documentation	<b>Estimated time:</b>	1.01 hour
<b>Target version:</b>	CoCoA-5.3.0	<b>Spent time:</b>	1.05 hour
<b>Description</b>			
After reading about the problems with = and ; in aquamacs, I thought "Why didn't he just report the bug normally?"			
Then I thought, but how does anyone find out the "correct" way to report bugs in CoCoA?			
Suggestion: the CoCoA-5 manual should have an entry about ways to report bugs (with helpful keywords).			
Opinions?			
<b>Related issues:</b>			
Related to CoCoA-5 - Support #1311: THINGS TO DO IN GENOVA September 2019		<b>Closed</b>	<b>11 Sep 2019</b>

#### History

##### #1 - 18 Sep 2019 10:23 - John Abbott

What ways do we have for reporting bugs? Email to cocoa? Write it on redmine? Email a person?

Suitable keywords: **bug report, support, help, ...?**

##### #2 - 18 Sep 2019 10:23 - John Abbott

- Related to Support #1311: THINGS TO DO IN GENOVA September 2019 added

##### #3 - 30 Sep 2019 20:00 - John Abbott

- Status changed from New to In Progress

- % Done changed from 0 to 30

I have added a "tutorial" page about giving feedback and reporting bugs.

I was not sure where to put it, but perhaps a tutorial is not such a bad idea (and maybe many people do not really know how to report a bug helpfully).

Anyway, there is now a first version :-)

##### #4 - 19 Jan 2020 10:56 - John Abbott

BTW what was the original problem? Was it ever resolved? I suppose it was reported via email (?); when? Why is there no redmine entry (which this issue should refer to)?

##### #5 - 14 Feb 2020 10:48 - Anna Maria Bigatti

- Status changed from In Progress to Closed

- Assignee set to John Abbott

- % Done changed from 30 to 100

final minor polishing.

**#6 - 14 Feb 2020 10:49 - Anna Maria Bigatti**

- Estimated time set to 1.01 h